



**Your  
Ward Councillor**

**Working  
with the  
Community**

**Alan Shefman**

**Councillor Ward 5**

**(905) 832-8585 x 8349**

**alan.shefman@vaughan.ca**

One of the most important jobs that I do as your Councillor is to help you solve the problems that arise from time to time when accessing municipal services. While Debi Traub (905-832-8585 ext 8685, debi.traub@vaughan.ca), my Executive Assistant and I do everything to help you when you either call or email us, this card, with key contact information for the City of Vaughan and beyond, will provide you with a handy reference.

If you don't know which City department to address your concern, feel free to contact our office, either by telephone or e-mail and we will do everything we can to help you out. The range of issues that we deal with is endless - everything from garbage and recycling, snow removal, unkempt property, parks and recreation and the many more issues that are the responsibility of your municipal government. Our speciality is to work closely with you to help solve problems as quickly and as painlessly as possible.

Of course, another way to get something done quickly is to contact one of the City of Vaughan's great help lines, starting with ACCESS VAUGHAN. Access Vaughan is the City's information central - a very good step to getting your problem dealt with quickly and effectively.

---

---

**ACCESS VAUGHAN 905-832- 2281**

Contact Centre for all your questions or concerns

Our motto and our commitment is:

***“Citizens First Through Service Excellence”***

---

---

Sign Up For W5update,  
Councillor Alan Shefman's Email  
Newsletter For Ward 5 At :

**www.vaughan/enews.ca**

## 911- EMERGENCY, FIRE & AMBULANCE

York Region Police - Non-Emergency  
OPP

905-881-1221  
905- 841-5777

### CITY OF VAUGHAN ALL DEPARTMENTS

905-832-2281  
[www.vaughan.ca](http://www.vaughan.ca)

Mayor	905-832-8585 ext 8836
City Manager	905-832-8585 ext 8290
By-Law (City of Vaughan Enforcement)	905-832-8505
Building Standards ( Permits, Inspections)	905-832-8510
Clerks	905-832-8504
Council Meeting Information Hotline	905-832-8600
Human Resources	905-832-8563
Integrity Commissioner	905-832-8585 ext 8301
Property Taxes	905-832-8502
Parks	905-832-8577

### Recreation & Culture :

Garnet A. Williams C.C.	905-832-8552
Dufferin Clark C.C.	905-660 0370
Rosemount C.C.	905-709-4597
Vaughan City Playhouse	905-882-7469

### Public Works:

Garbage Collection, Recycling, Snow Removal	
Greening Vaughan	<a href="http://www.greeningvaughan.ca">www.greeningvaughan.ca</a>
Snow Plough Tracking	<a href="http://www.wherismysnowplow.com">www.wherismysnowplow.com</a>

### Libraries :

Bathurst Clark	905-709-1103
Dufferin Clark	905- 660-0374
Gallanough Resource Centre	905-881-2828
	<a href="http://www.gallanough.com">www.gallanough.com</a>

### Other Levels of Government Information Lines:

Federal	1-800-622-6232
Provincial	416 -326-1234
Regional Municipality of York	905-731-0201
	<a href="http://www.york.ca">www.york.ca</a>

### Hospitals:

Sick Kids Hospital	416-813-1500
	<a href="http://www.sickkids.ca">www.sickkids.ca</a>
York Central Hospital	905-883-1212
	<a href="http://www.yorkcentral.com">www.yorkcentral.com</a>
Markham Stouffville Hospital	905-472-7000
	<a href="http://www.msh.on.ca">www.msh.on.ca</a>

### School Boards:

York Region District school Board (Vaughan Office 905-764-6830)	905-727-3141
York Catholic District School Board	<a href="http://www.yrdsb.edu.on.ca">www.yrdsb.edu.on.ca</a>
	905-713-2711
	<a href="http://www.ycdsb.ca">www.ycdsb.ca</a>
Board of Jewish Education	416-633-7770
	<a href="http://www.bjtoronto.org">www.bjtoronto.org</a>

### Other Frequently Requested Numbers:

Animal Control ( Domestic Only)	905-727-4646
Assessment Office/MPAC	1- 866-296-6722
Children's Aid of York Region	1-800-718-3850
	<a href="mailto:inquiries@YorkCAS.org">inquiries@YorkCAS.org</a>
Crime Stoppers	1-800-222-8477
Gas (Enbridge)	1-877-362-7434
Powerstream (Hydro)	905-417-6900
	<a href="http://www.powerstream.ca">www.powerstream.ca</a>
Kids Help Phone	1-800-668-6868
	<a href="http://www.kidshelpphone.ca">www.kidshelpphone.ca</a>
Road Watch Reporting	<a href="http://www.vaughan.ca/community">www.vaughan.ca/community</a>
Transit ( YRT )	905-762-2100 <a href="http://www.yrt.ca">www.yrt.ca</a>
TTC	416-393-4636
	<a href="http://www.ttc.ca">www.ttc.ca</a>
Vandalism Hotline	905-879-4357
Women's Sexual Assault Hotline	1-800-263-6734
Women's Shelter - Yellowbrick House	1-800-263-3247