

PetLynx Automated Pet Recovery System

[I have LOST my pet and wish to file a "LOST REPORT"](#)

[I have FOUND someone else's pet and wish to file a "FOUND REPORT"](#)

Vaughan Animal Services is pleased to introduce the PetLynx Automated Pet Recovery System. This system will help to increase pet recovery in our facility and the community by providing an automated lost and found service for pets.

What is PetLynx??

PetLynx is a pet recovery system that can return a lost pet back home with or without permanent identification. When a microchip, tag or tattoo is not available, a simple physical description of the animal using the DataSketch details will allow for an automatic match in the system. The system searches lost and found reports posted within the community and Ontario. Advanced searches can be performed for North America.



The screenshot displays the PetLynx DataSketch interface. On the left, a cat is shown with labeled body regions: Right Ear, Left Ear, Back, Tail, Face, Chest, Belly, Rear, Front Left Paw, Front Right Paw, and Back Left Paw. On the right, a dog is shown with labeled body regions: Right Ear, Left Ear, Back, Tail, Face, Chest, Body, Rear, Front Right Paw, Front Left Paw, Back Right Paw, and Back Left Paw. In the center, there is a form for creating a DataSketch. It includes a 'No Photo Available' icon, a 'Predominant Color' dropdown menu, and a 'Step 2: Select closest color for each' section with dropdown menus for Back, Belly, Tail, Head, Left Ear, Right Ear, Front Left Paw, Front Right Paw, Back Left Paw, and Back Right Paw. A color palette is visible in the center of the form, with 'brown' selected.

How can PetLynx help find my lost pet?

Vaughan is committed to increasing the recovery rate of lost pets. This is why we are introducing an automated recovery system in an effort to increase the recovery rate in our community. All pets that are found as strays by Vaughan's Animal Services will be posted on this system through the "Found Report" feature. This will give our community a unique advantage over traditional manually kept lost and found reporting systems. It will give

everyone one place to look for lost and found pets. All residents and businesses in the community can use this system to post a lost or found report. All owners are encouraged to visit the shelter frequently to search for their missing pet.

If you post a “Lost Report” on the system for your pet, it is your responsibility to follow up with every potential match.

PetLynx provides your best chance to recover your pet and allows you to:

- Automatically search stray animals in our shelter and in the community
- Post FREE Lost and Found Reports
- Print FREE Lost and Found Posters
- Automatically receive emails of potential pet matches
- Easily update your profile
- Upload a picture of your pet

Why should I buy a registration kit, I just bought a Licence?

A licence is a by-law requirement, a subscription to PetLynx is another tool to assist you in recovering your pet. Your information will already be in the system prior to your pet becoming lost, thus the recovery process is fast tracked. If your pet is lost without a tag it can still be recovered with a description of its physical appearance by the owner at anytime. You will receive automatic notification of potential matches when your pet is lost. We also report all strays in our shelter on the system as found.

When you have lost a pet we recommend that you:

- Visit our shelter frequently
- Post a FREE “Lost Report” on our Recovery System
- Print FREE “Lost Poster” from our Recovery System and post them with permission in area stores, veterinary clinics and schools
- File a “Lost Report” with all neighbouring animal control centres in the area where your pet was lost
- Check the local newspapers for Found Animal ads
- Post a Lost Animal ad in the local newspaper
- Place Lost Posters with neighbours asking them to check garages, sheds and under porches
- Update your “Lost Report” when you locate your pet outside of the shelter

Animal Services Staff Will:

Make every effort to contact you when your pet is found and has permanent identification such as microchip, licence or PetLynx ID.

Provide you with information to file a “Lost Report”.

Scan and check all stray animals (alive or deceased) for a microchip, tattoo or identification tag. Should identification be found shelter staff will follow-up and contact the registered owner.

Claiming Your Pet

To claim your pet you as the Animal Owner will need to:

- Show government identification with your current address
- Pay for any impound and boarding fees for each day your pet is in the shelter. All fees must be paid at the time you claim your pet. Acceptable methods of payment include, Visa, MasterCard, AMEX and interac.
- Produce a current Rabies Vaccination Certificate as proof that the Rabies vaccination is up to date
- Purchase a Dog or Cat Licence (where applicable) before a dog or cat is released from the shelter when it is not already licenced
- Have a collar, leash or carrier at the time you claim your pet